

## EXERCISE 1

Read the advertisements about the hotels and decide if the statements are **TRUE** or **FALSE**.

1. At The Ellesmere Hotel there are no facilities for disabled people.
2. You have to pay for the internet at The Ellesmere Hotel.
3. Not only blind people are allowed to enter The Grand Hotel accompanied by dogs.
4. When you are staying at The Grand Hotel you may take advantage of the swimming pool even during a thunder storm.
5. All the hotels have special weekend/off season rates on offer.
6. All the hotels offer free parking.
7. The Grand Hotel is for customers with healthy bank accounts.
8. Both Ivydene and The Sheldon offer Half Board.
9. If you want to stay at The Sheldon you should contact Simon Harris.
10. All the hotels are in Eastbourne.

**CANCELLING A BOOKING**  
Advise the establishment immediately of any change in your accommodation requirements or if you need to cancel your booking. When accepting accommodation in writing, or by telephone, you are entering into a legally binding contract and any subsequent changes, for whatever reason, may be subject to cancellation fees – please check this with the establishment at the time of booking.

please contact us on 01323 647120 or  
email: [accommodation@eastbourne.gov.uk](mailto:accommodation@eastbourne.gov.uk)

Key to the facility symbols used in the bottom panel of all advertisements

AF Accessible Facilities. Please contact accommodation providers directly, prior to booking, to ensure they are able to meet your specific requirements.

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Hotels, Guest Accommodation and Self Catering		Self Catering	
<ul style="list-style-type: none"> <li> En-suite facilities</li> <li> Television in rooms/units</li> <li> Video/DVD</li> <li> Radio in bedrooms</li> <li> Telephone in bedrooms</li> <li> Central heating in rooms/units</li> <li> Tea and coffee making facilities in bedroom</li> <li> Smoking rooms available</li> <li> Family rooms available</li> <li> Cots available</li> <li> Ground floor bedrooms</li> <li> Lift</li> <li> AF Accessible facilities</li> <li> Luggage</li> <li> Restaurant</li> <li> Breakfast available</li> </ul>	<ul style="list-style-type: none"> <li>FB Full board available</li> <li> Special diets catered for</li> <li> Residents lounge</li> <li> Regular entertainment</li> <li> WiFi <small>Please clarify with establishment whether in bedrooms and/or communal areas</small></li> <li> Telephone (public use)</li> <li> Health/beauty facilities</li> <li> Conference facilities</li> <li> Garden for guests' use</li> <li> Dogs admitted by arrangement</li> <li> Free private parking</li> <li> On street/public parking</li> <li> Open all year</li> <li> Special rates for children</li> <li> Special rates for seniors</li> <li>W Special weekend/off season rates</li> <li> Coach parties accepted</li> </ul>	<ul style="list-style-type: none"> <li> Gay/lesbian friendly</li> <li> Special Christmas programme</li> <li> Credit cards accepted</li> <li> American Express accepted</li> <li>25 Total number of bedrooms</li> <li>12 Number of Single bedrooms</li> <li> Welcome to Excellence trained staff</li> <li> Sussex Breakfast Award</li> <li> Eastbourne Conference Member</li> <li> Visit England Breakfast Award</li> <li> AA Breakfast Award</li> </ul>	<ul style="list-style-type: none"> <li>CM Gas/electricity supply payment or coin meter</li> <li>GE Gas/electric fires</li> <li> Refrigerator</li> <li> Microwave</li> <li> Food shop or mobile food shop</li> <li> Linen provided free of charge</li> <li> Linen hire service available</li> <li> Provide own linen</li> <li> Washing machine</li> <li> Drying facilities</li> <li> Ironing facilities</li> <li> Electric shaver points</li> </ul>

